# University of Hawaii Maui College Annual Program Review; Operations & Maintenance (O&M) March 2020 to December 2021

## **Vision Statement:**

"Enhance O&M's Efficacy & Synergy to improve campus Safety & Health, Reliability, Aesthetics and efficiency..."

## **Mission Statement:**

"We, Ohana of O&M will do what is right because it is our responsibility"

# **Core Values:**

- TRUST
- RESPECT
- HONESTY
- FAITH
- BELIEVE IN OURSELVES & EACH OTHER
- HAVE FUN

# O&M KOP:

- K: Kuleana
- O: Ohana
- P: Pono

# **O&M Process:**

- Weigh Social, Environment and Economical Equities...
- Making the best balance decision...
- Root Cause Analytics
- Kaizen & 5 S's
  - o Continuous Improvement of Work Practices, personal efficiency, etc
  - o 5 S
    - Sort (organization)
    - Set in Order (Orderliness)
    - Shine (Cleanliness)
    - Standardize (Adherence)
    - Sustain (Self Discipline)
- One Voice Methodology
- Synergy
- Balance

# **STAFFING (Present & see attachment):**

## • Building Maintenance (2)

- New Covid era has impacted our campus... decisions are being made outside of our control... filling positions are on hold
- o Building maintenance are addressing emergencies and corrective repair that are essential to campus operations
- o Little to no Preventative and Predictive Maintenance programs
- o RACE to upkeep
- o Repairs and projects are being outsourced due to timing, skill and availability
- o Outdated & deteriorated equipment, buildings and utilities
- We are utilizing Apprenticeship and student programs to address project normally done by building maintenance

## • Janitorial (10)

- New Covid era has impacted our campus... decisions are being made outside of our control... filling positions are on hold
- o Additional Covid Cleaning and Inventory tasks
- o Little to no Preventative and Predictive Maintenance programs
- o RACE to upkeep
- o Projects are being outsourced due to timing, skill and availability
- o We are utilizing student programs to support janitorial needs
- o We are a consolidated team: no upper and lower campus

# • Landscaping & grounds (3)

- New Covid era has impacted our campus... decisions are being made outside of our control... filling positions are on hold
- o Repairs and projects are being outsourced due to timing, skill and availability
- Little to no Preventative and Predictive Maintenance programs are being implemented
- o RACE to upkeep
- o Outdated & deteriorated irrigation systems
- o Lack of defined landscaping, turf, tree, shrubs and ground cover maintenance plans
- o No herbicide and fertilizer management plans

# Summary:

O&M staff are being cross trained and cross utilized to ensure tasks, assignments and emergencies are addressed safely and in a timely manner to support campus needs and requirements. Outsourcing is chosen method to primarily keep us afloat till vacancies can be refilled.

## **SWOT (STRENGTHS/WEAKNESS/OPPORTUNITY/THREATS):**

\*SEE ATTACHMENT\*

## **STAFF (FUTURE):**

\*SEE ATTACHMENT\*

## **MAINTENANCE ESITMATED TASK HOURS:**

\*SEE ATTACHMENT\*

## **WORK ORDER SUMMARY**

\*SEE ATTACHMENT\*

- Notes;
  - Work orders reduced due to elimination of;
    - AC schedule changes
    - O&M is not involved with movement of offices and staff
  - o Data based on some assumptions and estimations
  - o Closed, Open and Cancel data are AIM system information
- AIM Work Order system in outdated, not user friendly and cannot integrate with other system programs to provide O&M a useful tool
  - o Just input & outputs
  - o Cannot auto-integrate with;
    - PO system
    - Labor
    - Inventory min/max
    - History information
    - Ranking & prioritization
    - Others
- Users are initiating WO to push their projects, wants and wishes...

# **CAMPUS CONDITIONS & RELIABILITY**

- UTILITIES
  - o MUNICIPAL WATER
    - Portion of system is used for irrigation system (potential savings)
    - Low pressure at lower campus
      - Causes water loss at backflow devices
      - Water closet and faucet issues
    - Excessive water pressure on some areas of upper campus
      - Causes failure on pipes and valves
      - Additional pressure reducers need to added to system
    - Update Schematics and drawings

## WELL WATER SYSTEM (Irrigation)

- No backup pump
- No PM or PdM programs
- Transmission lines are deteriorated and failing
- Not enough pressure to irrigate parts of lower campus
- Repair all leaks, failures and breakages i.e. 6 inch main at recycle center
- Update Schematics and drawings

#### ELECTRICAL TRANSFORMERS

- Requirements
  - Load data acquisition test
  - Service
  - Oil analytics
  - Long range contingency plan
- Update Schematics and drawings

## o ELECTRICAL MOTORS (15 HP & UP)

- Megger motors
  - Check continuity and load test

## ELECTRICAL LIGHTING

- Remove Leviton system at Ikelea and convert to Lutron
- JCI training for O&M Building Maintenance team on lighting system
- Recommendation
  - Implement exterior light on Paina & IT emergency systems
- Update Schematics and drawings

#### ELECTRICAL SYSTEMS & MAIN VAULT

- Update Schematics and drawings
- Service all connections and terminations
- Identify and categorize panels, distribution and controls

## o BACKUP GENERATOR

- Recommendations
  - Service and repair generator to acquire 85% efficiency. Presently at 45%
  - Add safety lighting to IT server & Paina refrigeration
  - New Above Ground Fuel Storage Tank

#### PV FARMS & ACCESSORY OPS

- Recommendations
  - Add switchgear to isolate campus from HECO
  - Off grid operations, full utilization of battery storage
  - Implement a program to consolidate all UH Maui College owned PV system with JCI PV systems;
    - One monitoring system
    - o Implement Pm/PdM programs

#### o BUILDINGS

- Recommendations
  - Develop long range repainting schedule & funding
    - New color codes
  - Develop long range water leak repair schedule & funding

- Develop long range roof repair schedule and funding
- Develop long range drainage/gutter repair/replace schedule & funding
- Develop long range spalling repair schedule and funding

## LANDSCAPING (GROUNDS, TREES & SHRUBS)

- Requirements
  - Compost all compostable material
  - Develop long range Tree Trimming schedule and funding
  - Develop long range turf replacement program
  - Develop long range Hard-scape, Soft-scape & Native planting schedule
  - Implement tree planting County of Maui plan
- Recommendations
  - Design & implement seashore turf planting inventory program
- Update Schematics and drawings

#### JANITORIAL

- Continuous improvements to COVID Cleaning
- Consolidated operations no upper and lower campus designation
- New inventory process to minimize to eliminate running out of supplies
- Recommendations
  - Need new & new replacement equipment;
    - o Floor polishers (7)
    - o Floor Scrubber (7)
    - Covid sprayers and foggers
  - Remove all carpeting and reinstall laminate flooring
  - Remove all cloth type furniture and replace with plastic or similar
- Update Schematics and drawings

#### SEWER DISPOSAL SYSTEM

- Service pumps, controls and floats (Pm)
- Build contingency backup plans
- Ensure policy is in place for what cannot be flushed in the toilets
- Update Schematics and drawings

## WALKWAYS, RAMPS & LOADING ZONES

- Complete ADA evaluation and action plan
- Backfill all walk way edging with soil media to reduce potential falls and sprains
- Level walkways to less than ¼ inch difference to reduce potential trips
- Repair all cracks, breaks and failures
- Update Schematics and drawings

#### TWO WAY RADIOS

- Replace O&M radios
- Update and service campus repeater system
- Add new channels to eliminate the one channel chatter

#### o FENCING

- Recommendations
  - Develop a strategic plan to repair, replace and add new security & directional fencing
- Replace O&M fencing

#### ROADS, PARKING, SPEED BUMPS & SIGNAGE

- Recommendations
  - Add signage
    - Flood area please drive slowly
  - Update signage that meets campus directive
    - Marc Antosch projects
  - Add photo sensing LED lights (caution, warning and advisement)
  - Paint reflective paint on all speed bumps
  - Level grade unpaved parking area (next to security office adjacent NOII)
- Continuous and ongoing repainting of campus parking, ADA, load zones
- Repair sinking area under PV canopy

## FIRE SYSTEMS/STANDPIPES/HYDRANTS

- Repair standpipes (major)
- Implement PdM for all standpipes/hydrants/Fire systems
  - Quarterly testing of "water gong's"
  - Quarterly/Semi-annual "testing of all valves"
- Annual testing of fire equipment and apparatus
- Recommendation
  - Implement Central Fire monitoring system for entire campus

## AC SYSTEMS

- Work with JCI to cleanup Metasys system
  - Alarms, warnings, update buildings, controls
  - Train O&M Building Maintenance team on HVAC systems and Metasys
  - Get Ikelea and Central Plant chiller systems and associated equipment function at optimal efficient levels
  - Recommendations;
    - o Remove & Replace all Trane systems
    - Work with JCI performance team on optimal utilization at lowest cost
    - o Replace all deteriorating insulation
    - o Replace valves and transmission lines where applicable
    - o Replace & update all AHU's and install UV sanitizing equipment
    - o Replace all deteriorated drip pans and associated discharge lines
    - Update control and hard wiring were applicable
    - Replace all ventilation fans & motors
    - o Balance buildings & rooms

## **GENERAL OVERVIEW:**

O&M (Operations & Maintenance) Department is a support function for UH Maui College and its Outreach operations...

This annual performance report provides a "bird's eye view" of our campus from an O&M perspective. As shown, we have opportunities to implement for achieving a goal to become a campus of "first choice" for our potential students; Traditional, Non-traditional and foreign countries.

Our journey continues to be beneficial to our staff and leaders in all functions of O&M from both a personal and work practices growth. These O&M enhancements will provide the resources and support that is required to meet our campus directive for optimal student learning outcomes/results. This will allow for our Maui County community economic, environmental and social equities to progress forward in the ever-changing global mission & vision...